



On the Gulch

A Newsletter For and About
City of Helena Employees



Employee News

Congratulations to:

Kathy Macefield, planning division, on her retirement. Thank you for more than 30 years of commitment and service!

And welcome to:

Ken Smith, our new Helena Police Officer, Marty Binde, Engineering, and Craig Stevens, City Court!

Welcome back Annette Marietti to the Helena Police Department, glad you're back!

United Way & Montana Shares Campaigns Begin

Tired of being asked to donate?

United Way of the Lewis & Clark Area and Montana Shares make it much simpler for you to say "I've already budgeted my giving dollars for the year."

Great things about giving through these campaigns:

- ♥ Give directly from your paycheck, making it simple and affordable to spread your giving throughout the year
- ♥ With United Way, \$0.99 out of every dollar stays here
- ♥ \$0.01 that goes to the National United Way pays for resources such as technical & accounting assistance, logos, templates and more.
- ♥ Giving to United Way or to Montana Shares allows the staff and allocation boards to fund a variety of projects all over the city, and to offer those organizations resources such as accounting & finance training & guidance, making your donations even more effective and efficient.

Our local United Way staff live here, own homes here, are raising their children here, and are dedicated to our community. By focusing on education, income and health, your dollars are providing direct services and programs to help our most vulnerable community members get the help they need to become independent and learn how to better contribute and give back to our community.

Montana Shares is a partnership of Montana-based nonprofit groups devoted to improving the quality of life in the communities throughout the state.

Pledge forms are available in the City County building HR office or from your department's administrative office.



of the Lewis & Clark Area



A Reminder from Your HR Office! ~ Morgan Maynard-Dixon x8333

Employees and their covered dependents who are 18 years old or older - schedule & complete your wellness screening at CareHere **before September 30** to be eligible for a \$50 Visa Gift Card. Schedule a follow up with your physician or one at CareHere by November 14th for another \$50 Visa Gift Card. If 70% of covered city employees participate by November 14th, we all receive ANOTHER \$50 Visa Gift Card!

Fall is Great for Eating Healthy!

This is the time of year we see a variety of squash, zucchini, and root vegetables, as well as green, leafy vegetables high in folic acid and vitamin B. Check out the simple recipe on page two of this newsletter to try something new this fall.



Remember This? You are an Ambassador!

Do you work in a visible position with the city? Do you drive a city vehicle? Work on city property? Wear a city uniform? Then you are an ambassador for all of us!

Calls come in periodically about our city employees driving city vehicles, some complaints, some kudos. The biggest complaint?

"One of your trucks blew through a stop sign!"

"An employee driving one of your trucks was talking on his cell phone and nearly hit a pedestrian!"

What do they say when they're happy?

"One of your employees stopped to help my daughter when her car stalled in an intersection"

"An animal control officer handled the skunk in our yard professionally, she was amazing!"

When you are interacting with other employees and the public, remember that you represent all city employees. Keep that in your head when a resident comes to you with a question or complaint.

Keep the idea in your head when you are driving a city vehicle - that vehicle is like a beacon - very recognizable. If you aren't obeying the city's laws, you

Employee Appreciation Luncheon

September 24th
Lunch service starts at 11:30 am

Luncheon to honor the City of Helena employees, their hard work, dedication and longevity.

Civic Center Ballroom
340 Neill Ave

This years lunch menu:

Fried Chicken
Pita/Salad Bar
Side Salads, Fruits
Desserts



are much more a target than if you're in a private vehicle. Pay attention to details and avoid being the focus of one of those complaints. Your colleagues will thank you for being a good ambassador for all of us.

Looking for more customer service tips or ideas for handling difficult customers? Contact Morgan-Maynard Dixon (mmaynard-dixon@helenamt.gov) to register for training, or contact Sarah Elkins (selkins@helenamt.gov) for help with a specific situation.

Swiss or Rainbow Chard or Beet Greens

Wash the greens well, then chop them into large chunks, starting at the stem. Sauté 2-3 cloves of chopped garlic and 2 slices of bacon (chopped in small pieces) with a tablespoon of butter and a tablespoon of olive oil in a large sauce pan with a lid. Add the hardest parts of the stems and sauté until tender. Add the leafy parts and a sprinkle of salt & pepper (& hot sauce if you like!). Stir it up, then cover and let wilt for about 20 minutes. Serve with meatloaf and mashers or grilled or baked chicken.